

The Integrated Quality Management System of ANTEO ETL, S.L. has as its fundamental objective the improvement of the **"QUALITY MANAGEMENT SYSTEM OF ANTEO ETL, S.L. (SEDE BARCELONA) , WHICH COVERS THE PROVISION OF TAX-ACCOUNTING, LABOR, AND LEGAL CONSULTING SERVICES"** through continuous improvement, with the ultimate goal of being able to offer our clients excellent service in all aspects and complete satisfaction of all their expectations..

Due to our activity, at ANTEO ETL, S.L., we know that information is a highly valuable asset for our organization and, therefore, requires appropriate protection and management to ensure business continuity and minimize potential damage caused by Information Security failures.

To achieve this, ANTEO ETL, S.L. commits to the following:

- *Full customer satisfaction.*
- *Maintenance of appropriate communication channels with customers and other stakeholders to detect their current and future needs, ensuring their satisfaction with meeting their requirements and expectations.*
- *The permanent commitment of ANTEO ETL, S.L. to Quality Management will be demonstrated through training and awareness programs that promote participatory management in this area, enabling staff skills to be utilized for continuous improvement of the production process.*
- *To ensure that activities are developed within applicable regulations and standards, compliance with current legislation and regulations will be guaranteed.*
- *Comply with requirements and continuously improve the effectiveness of the Quality Management System through the implementation of measurement and monitoring systems for services provided to our clients, as well as through the implementation and monitoring of quality objectives and ongoing analysis of business risks and opportunities.*
- *The staff of ANTEO ETL, S.L. will carry out their work oriented towards achieving the established objectives and in accordance, at all times, with legal requirements as well as those of the client.*
- *Commitment to informing stakeholders.*
- *Selection of suppliers and subcontractors based on quality criteria*

The scope concerning the ISO 9001 standard is: "QUALITY MANAGEMENT SYSTEM OF ANTEO ETL, S.L., WHICH COVERS THE PROVISION OF TAX-ACCOUNTING, LABOR, AND LEGAL CONSULTING SERVICES."

MANAGEMENT

Barcelona, January 1, 2025

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